



PNB MOBILE BANKING APP

USER GUIDE

for

PNB CREDIT CARDHOLDERS



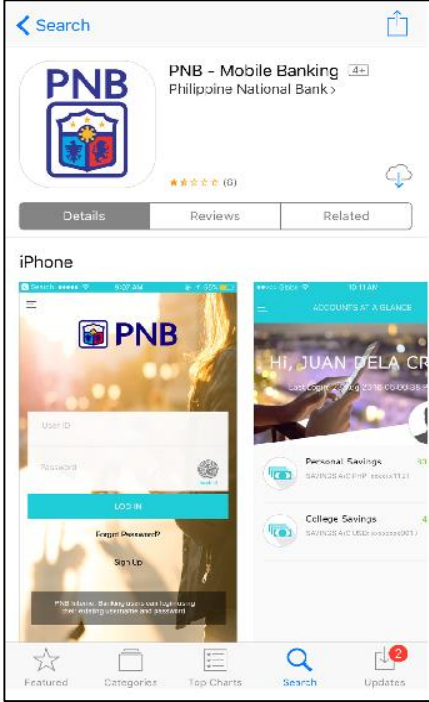
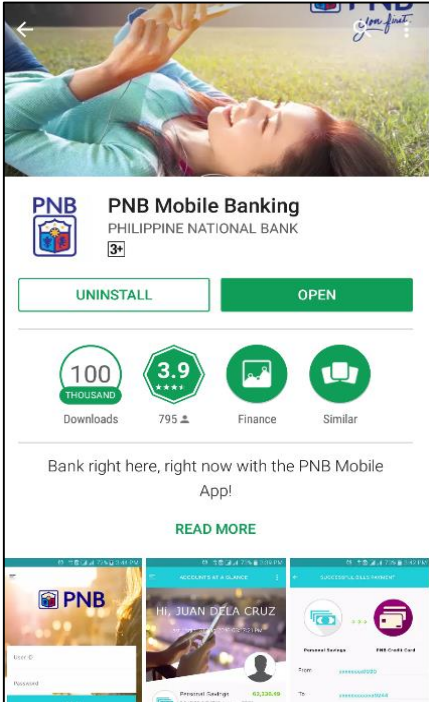
Version 1. February 2018

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1 GET STARTED

- Step 1** Go to the **App Store** (for Apple user) or **Play Store** (for Android user).
- Step 2** Look for the **PNB Mobile Banking App** in the search bar.
- Step 3** Download the **PNB Mobile Banking App**.

	Apple Device	Android Device
Icon		
PNB Mobile Banking App		
System Requirement	IOS 9.0 and above	Kitkat up to Nougat

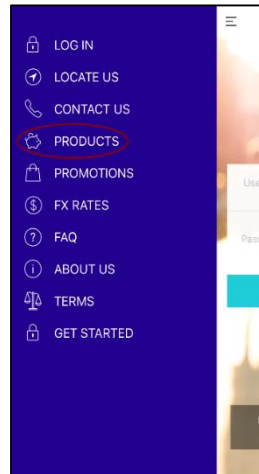
2 MAIN MENU (PRE-LOGIN)

2.1 View Credit Card Products

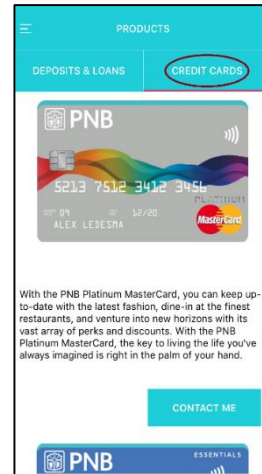
STEP 1



STEP 2



STEP 3



Step 1 Open the **PNB Mobile Banking App** and press the Main Menu button located on the upper left corner of the screen.

Step 2 Choose **PRODUCTS**.

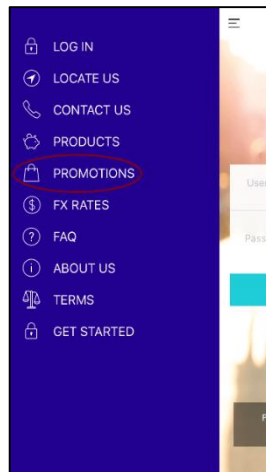
Step 3 Press **CREDIT CARDS** to view the different products of Credit Cards.

2.2 View Credit Card Promotions

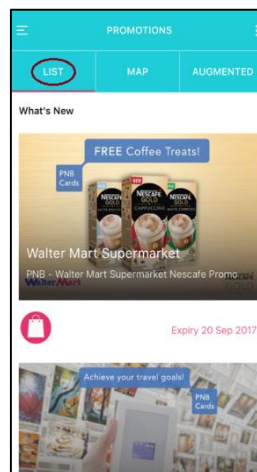
STEP 1



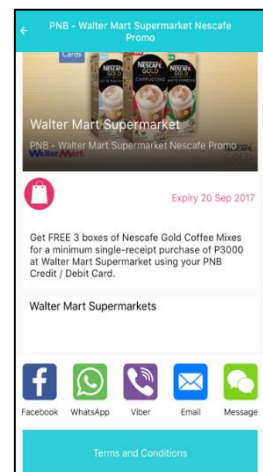
STEP 2



STEP 3



STEP 4



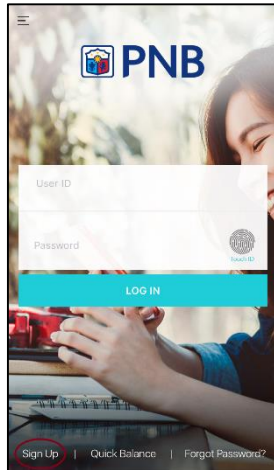
- Step 1** Open the **PNB Mobile Banking App** and press the Main Menu button located on the upper left corner of the screen.
- Step 2** Choose **PROMOTIONS**.
- Step 3** Press **LIST** to see Credit Card Promotions.
- Step 4** Tap the image to view more about the promo. You may share this through Facebook, WhatsApp, Viber, Email or Message which can be seen below the promo details.

3 SIGN UP TO PNB MOBILE BANKING APP

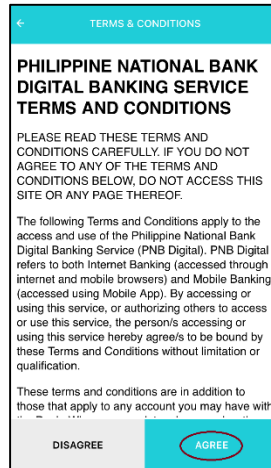
3.1.1 If it is your first time to sign up in PNB Mobile Banking App

3.1.1 Sign up using PNB Credit Cards

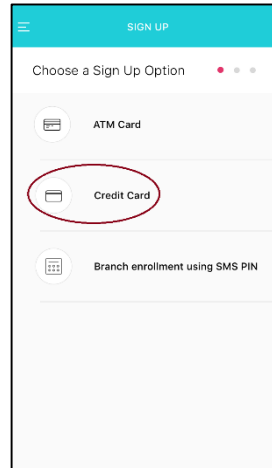
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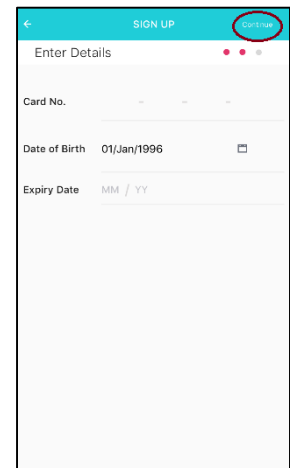
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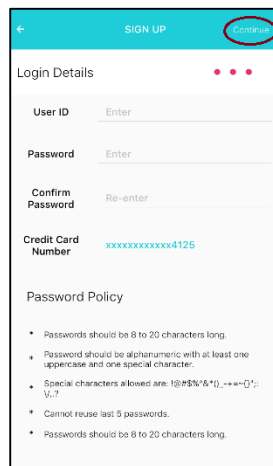
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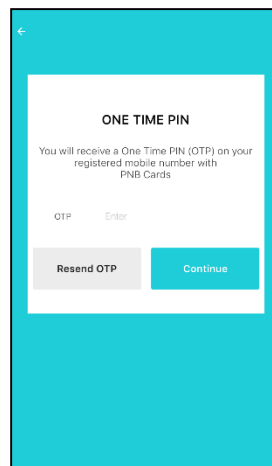
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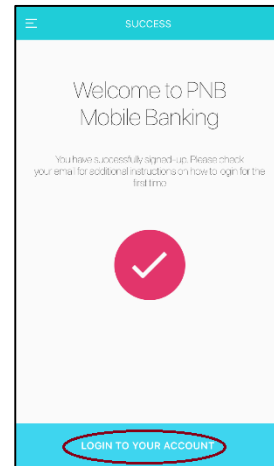
STEP 5



STEP 6



STEP 7

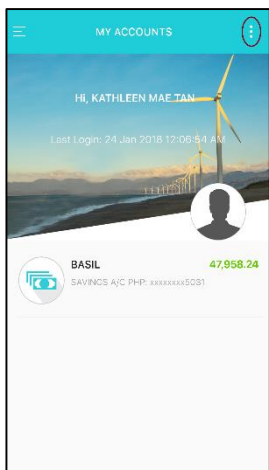


- Step 1** Open the **PNB Mobile Banking App** and press **Sign Up**.
- Step 2** Press **AGREE** if you understand and accept the Terms and Conditions.
- Step 3** Choose **Credit Card** as the type of account you want to sign up with.
- Step 4** Enter your valid **Card Number**, **Date of Birth** and **Card Expiry** then press **Continue**.
- Step 5** Fill-out the required details in the **Sign Up** page and press **Continue**.
- Step 6** Enter the correct **One Time PIN (OTP)** which is sent to your registered mobile number with PNB Credit Card then press **Continue**.
- Step 7** A confirmation page will appear once you have successfully enrolled. Press **LOG IN TO YOUR ACCOUNT** to access your credit card account.

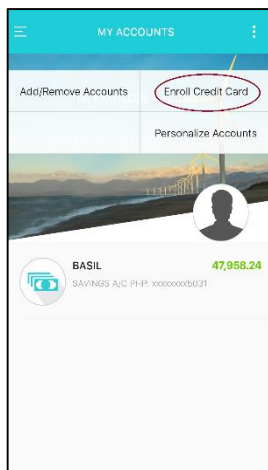
3.2 If you are already enrolled using your PNB Deposit Account

- **Add Credit Card**

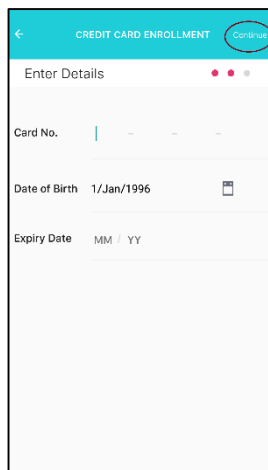
STEP 1



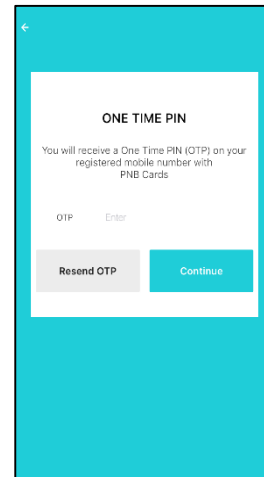
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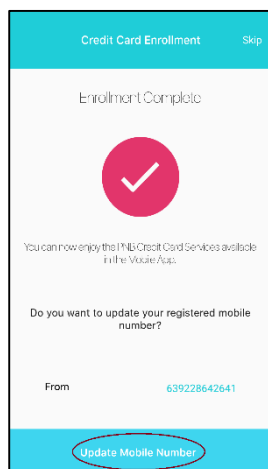
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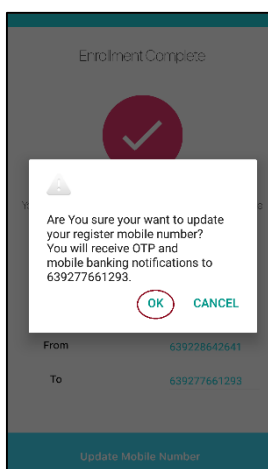
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STEP 5



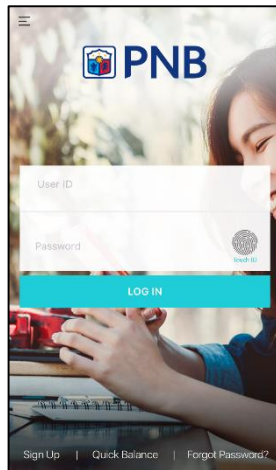
STEP 6



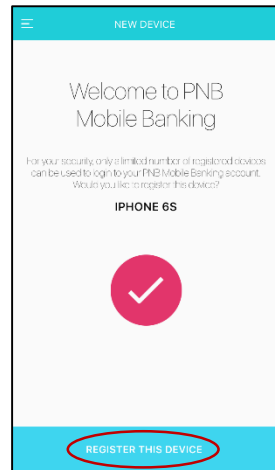
- Step 1** Open the **PNB Mobile Banking App** and log on to your account.
- Step 2** Go to **My Accounts** page and press the three dotted button on the upper right corner. Select **Enroll Credit Card**.
- Step 3** Enter your valid Card Number, Date of Birth and Card Expiry Date then press **Continue**.
- Step 4** Enter the correct **OTP** which is sent to your registered mobile number with PNB Credit Card then press **Continue**.
- Step 5** If you maintain different mobile numbers in your deposit account and credit card accounts, you will be asked to update your mobile number. Press **Update Mobile Number** if you want to change the mobile number saved in your PNB Mobile/Internet Banking account. Press **Skip** if you do not want to update your mobile number.
- Step 6** Press **OK** if you agree to update your mobile number. Your credit card is now successfully enrolled!

4 LOG IN

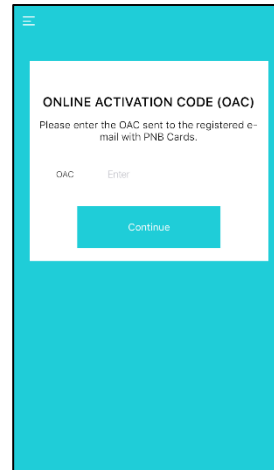
STEP 1



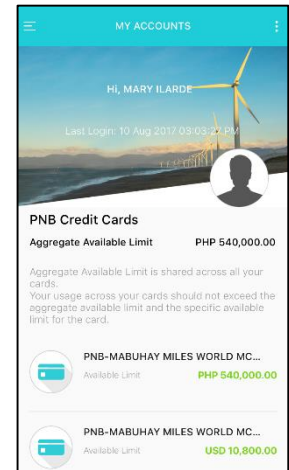
STEP 2



STEP 3

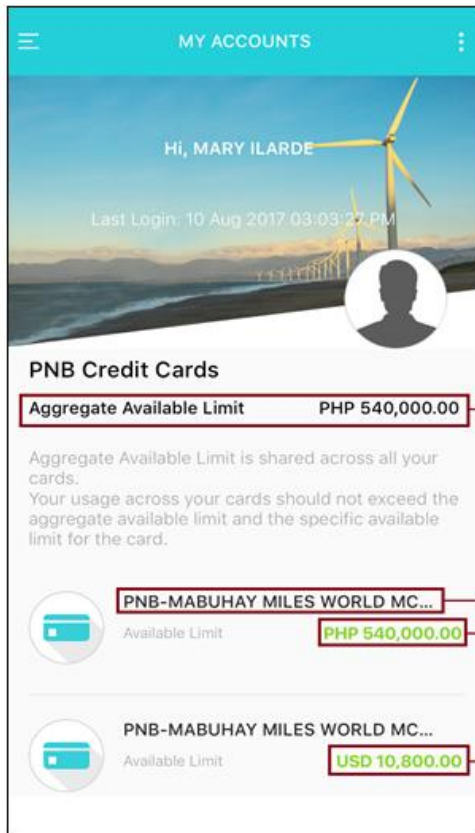


STEP 4



- Step 1** Open the **PNB Mobile Banking App** and enter your **Username** and **Password**. Press **LOG IN** to access your credit card account.
- Step 2** If it is your first time to log in, you will be required to register your device. Press **REGISTER THIS DEVICE** to continue.
- Step 3** Enter the **Online Activation Code (OAC)** which is sent to your registered email address with PNB Cards then press **Continue**.
- Step 4** You will be directed to the **My Accounts** page. This page contains the Account Name, Last Login Date, Local Time (Philippines), and the list of Enrolled Accounts.

5 MY ACCOUNTS



Aggregate Available Limit

Product Name

PNB Credit Card Peso Account

PNB Credit Card Dollar Account

Aggregate Available Limit

This is the limit shared across all your cards. Your usage across all your card should not exceed this limit.

Product Name

This is the name of your PNB credit card.

Last 4 Digits of your PNB Credit Card

The last 4 digits of your PNB credit card is indicated beside the Product Name.

PNB Credit Card Peso Account

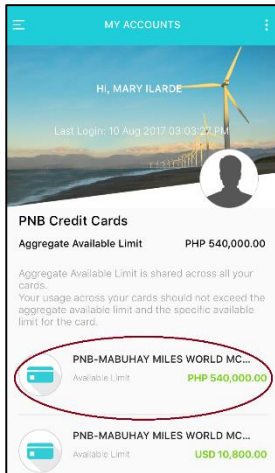
Your Peso denominated transactions can be seen under this account.

PNB Credit Card US Dollar Account

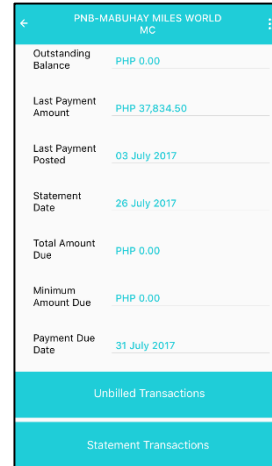
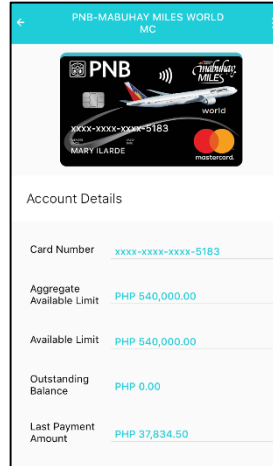
Your Dollar transactions can be seen under this account.
**For Dual Currency Billing Cardholders*

6 ACCOUNTS INQUIRY

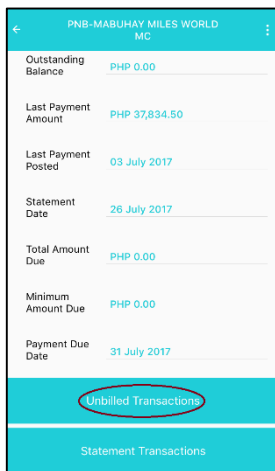
STEP 1



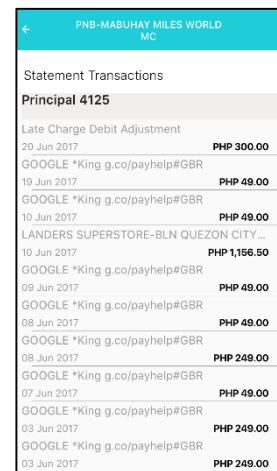
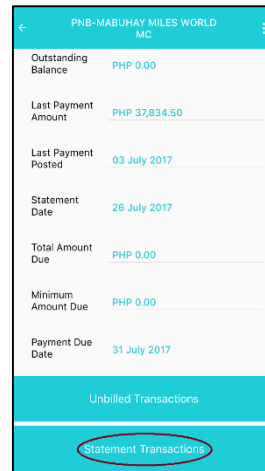
STEP 2



STEP 3



STEP 4

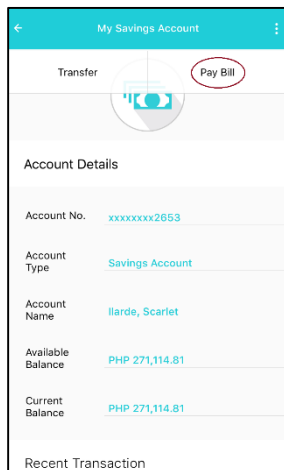
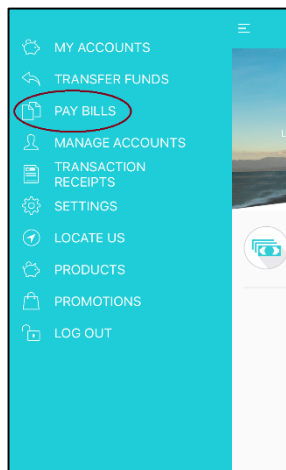


- Step 1** Go to the **My Accounts** page and select your credit card account.
- Step 2** View your credit card details on the **Account Details** page.
- Step 3** Press **Unbilled Transactions** located at the bottom of the Account Details page to view your unbilled transactions. If you have supplementary account(s), you can also view their unbilled transactions by scrolling down the page.
- Step 4** Press **Statement Transactions** located at the bottom of the Account Details page to view your statement transactions. If you have supplementary account(s), you can also view their statement transactions by scrolling down the page.

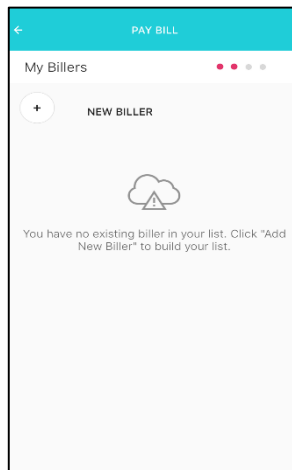
7 BILLS PAYMENT

7.1 Pay your PNB Credit Card Bill using PNB Deposit Account

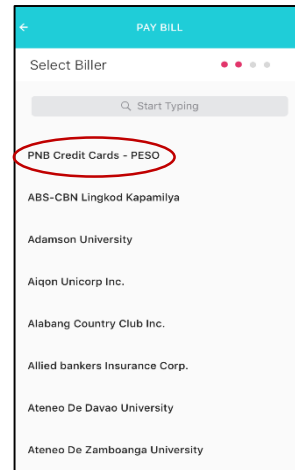
STEP 1



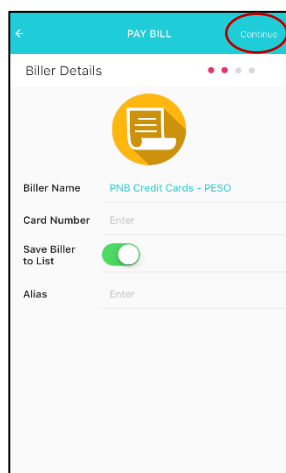
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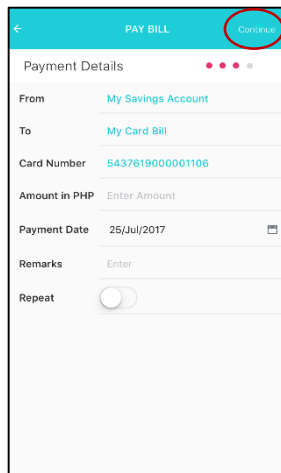
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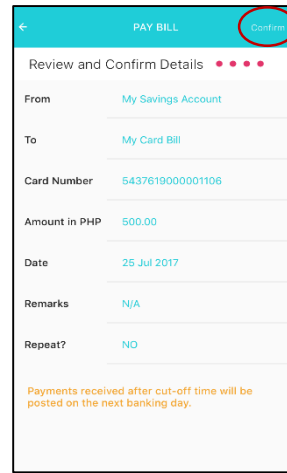
STEP 4



STEP 5

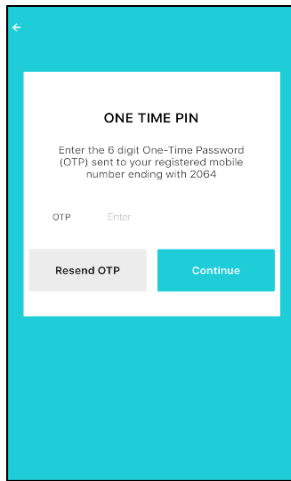


STEP 6

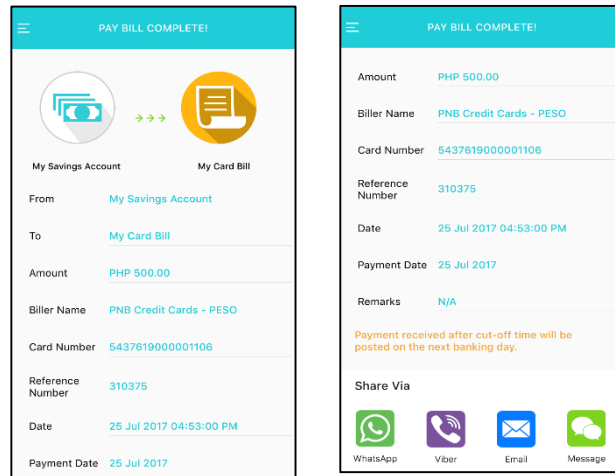


- Step 1** Press the side menu button and choose **PAY BILLS** or go to **My Accounts** page and press the three dotted button on the upper right corner of the screen then select **Pay Bill**.
- Step 2** You will be directed to **My Billers** page. Press **New Biller**.
- Step 3** Select **PNB Credit Cards – Peso** or **PNB Credit Cards – Dollar** available from the list.
- Step 4** Enter your **Card Number** and **Alias** (customized name for your biller). Swipe the **Save Biller to List** button to the right to save the biller in your list then press **Continue**.
- Step 5** Enter the **Amount** of your payment and **Remarks** (optional) in the **Payment Details** page and press **Continue**.
- Step 6** Review your transaction details and press **Confirm** to proceed with your payment.

STEP 7



STEP 8

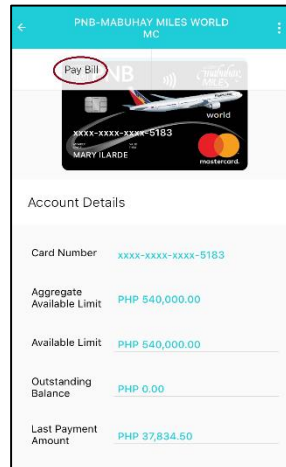
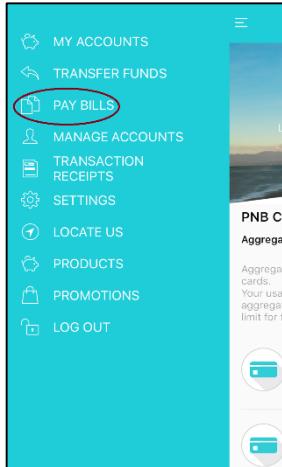


Step 7 Enter the correct **OTP** which is sent to your registered mobile number then tap **Continue**.

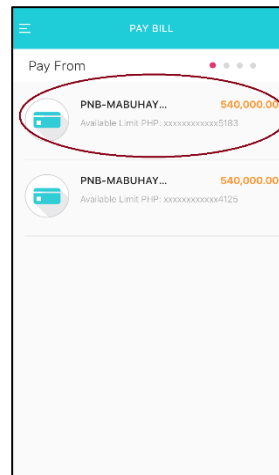
Step 8 Your transaction is successfully completed. You may share this through WhatsApp, Viber, Email, and Message.

7.1 Pay Utility Bill using PNB Credit Card

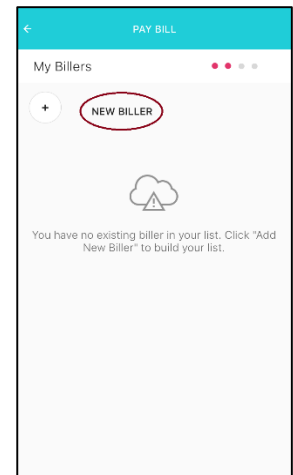
STEP 1



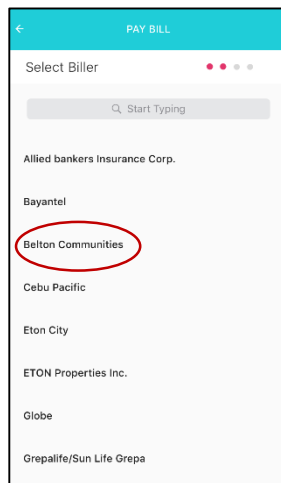
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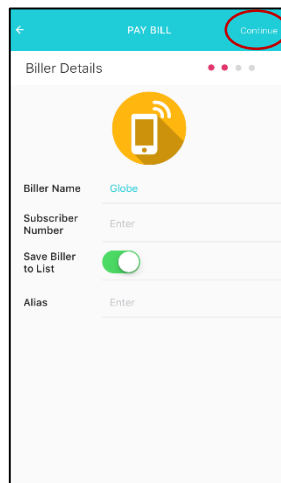
STEP 3



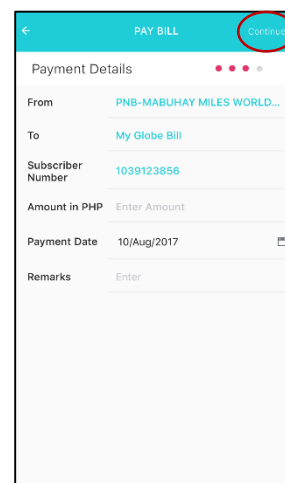
STEP 4



STEP 5



STEP 6



- Step 1** Press the side menu button and choose **PAY BILLS** or go to **My Accounts** page and press the three dotted on the upper right corner of the screen then select **Pay Bill**.
- Step 2** Choose the account you want to use to pay your biller.
- Step 3** You will be directed to **My Billers** page. Press **New Biller**.
- Step 4** Select one (1) biller available from the list.
- Step 5** Enter the **Subscriber Number** and **Alias** (customized name for your biller). Swipe the **Save Biller to List** button to the right to save the biller in your list the press **Continue**.
- Step 6** Enter the **Amount** of payment and **Remarks** (optional) in the **Payment Details** page and press **Continue**.

STEP 7

PAY BILL Confirm

Review and Confirm Details

From: PNB-MABUHAY MILES WORLD...

To: Globe

Subscriber Number: 1039123856

Amount in PHP: 2000.00

Date: 10 Aug 2017

Remarks

Repeat?: NO

Payments received after cut-off time will be posted on the next banking day.

STEP 8

ONE TIME PIN

You will receive a One Time PIN (OTP) on your registered mobile number with PNB Cards

OTP: Enter

Resend OTP Continue

STEP 9

PAY BILL COMPLETE!

PNB-MABUHAY MILES... My Globe Bill

From: PNB-MABUHAY MILES WORLD M...

To: My Globe Bill

Amount: PHP 500.00

Biller Name: Globe

Subscriber Number: 1039123856

Reference Number: 515482

Date: 10 Aug 2017 11:06:05 AM

Payment Date: 10 Aug 2017

Amount: PHP 2,000.00

Biller Name: Globe

Subscriber Number: 0857773151

Reference Number: 1039123856

Date: 10 Aug 2017 10:14:43 AM

Payment Date: 10 Aug 2017

Remarks: Payment received after cut-off time will be posted on the next banking day.

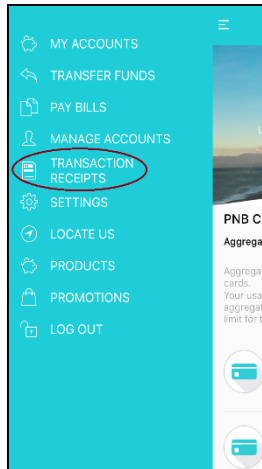
Share Via

WhatsApp Viber Email Message

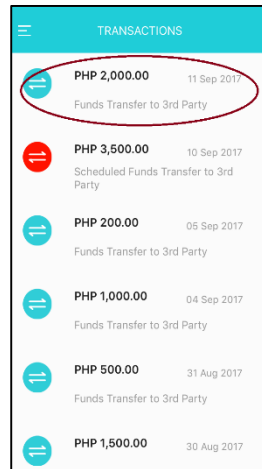
- Step 7** Review your transaction details and press **Confirm** to proceed with your payment.
- Step 8** Enter the correct **OTP** which is sent to your registered mobile number with PNB Credit Cards then press **Continue**.
- Step 9** Your transaction is successfully completed. You may share this through WhatsApp, Viber, Email, and Message.

8 TRANSACTION RECEIPTS

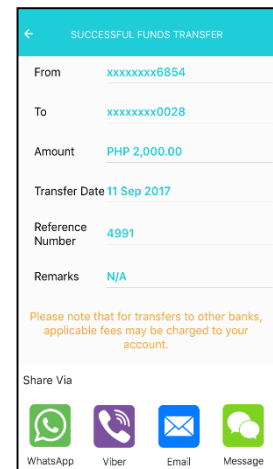
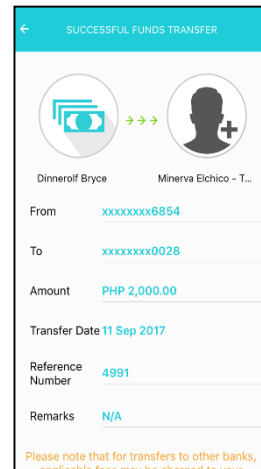
STEP 1



STEP 2



STEP 3



- Step 1** To view the details of your recent transaction(s), tap **TRANSACTION RECEIPTS** on the side menu.
- Step 2** Tap the transaction you want to view.
- Step 3** Details of your selected transaction will be shown to you. You may share it through WhatsApp, Viber, Email, and Message.